LINKairways

Group Booking Guidelines

Link Airways is pleased to offer competitive Group Fares for ten (10) or more passengers travelling on the same flight to the same destination. Should the group be larger than twenty (20) or more passengers, a full charter may be appropriate.



Why book your flight as a Group?

- Group fares are competitively priced.
- Increased fare flexibility versus standard individual traveler fares.
- Flexible payment terms and if booked in advance may be held with a deposit.
- Option to hold bookings without passenger names at the time of booking.
- Name changes may be made prior to final payment without penalty.
- Groups are seated together where operationally possible.

Important Information for Group Bookings made via Phone and Travel Agents in the GDS:

- Group bookings made can be made during normal business hours Monday to Friday by calling +61 2 6123 1999.
- Groups must travel together in at least one direction.
- Price quotations for group bookings are subject to availability.
- Once the quoted price is accepted, group fares are only valid if the deposit/payment is made as per below.
- In accordance with our Fare Rules and our Conditions of Carriage, there may be Fees and Surcharges associated with your booking. These are summarised on our website.
- Payments can be made by Visa, MasterCard, AMEX or Diners credit cards, or via electronic bank transfer.
- If travel date is greater than 1 month from quotation acceptance, a 25% non-refundable deposit is due within 72 hours
 and the remaining 75% payment is due one month before departure. Failure to comply with the deposit requirements
 will result in loss of booking reservation.
- If travel date is less than 1 month from quotation acceptance, full payment is due within 72 hours.
- If travel date is less than 2 weeks from quotation acceptance, full payment is due within 48 hours.
- If travel date is less than 1 week from quotation acceptance, full payment is due within 24 hours & before departure.
- Full payment is required prior to ticket issuance.
- Name changes may be made prior to final payment without penalty.
- Upon final payment tickets will be issued and NAME CHANGES without fees applying ARE NOT PERMITTED.
- Upon final payment tickets will be issued and are NON-REFUNDABLE.
- Upon final payment tickets will be issued and any changes made are then subject to change fees.
- Should a group cancel after tickets are issued, the tickets cannot be used for future travel or refunded for any reason.
- Should a group no show or anyone in the group no show, changes or refunds will not be permitted.
- It is the responsibility of the designated individual of the group to ensure all names correspond EXACTLY to all passengers' passports or other satisfactory photographic identification.
- Flight sectors may have limits on the number of group passengers allowed per flight.
- Link Airways does not grant free tickets for group bookings.

ADDITIONAL INFORMATION for Group Bookings made via Travel Agents in the GDS:

- Group bookings made via the GDS can be made at any time.
- Group bookings made via the GDS may take up to 48 hours before a HK status will be returned.
- Group bookings made via the GDS when returned with a HK status will also have a price quoted.
- Group name must appear in endorsement box on the ticket.
- All passenger names must be indicated in the Group Confirmed PNR prior to final payment being due.
- Tickets must be issued within 24 hours of completed passenger names being placed in the PNR.